

Variable	Mean	SD	Min	Max
Age	34.5	10.2	18	65
Gender	0.52	0.50	0	1
Marital status	0.68	0.48	0	1
Education	12.5	1.5	9	16
Income	15.2	8.5	5	35
Occupation	1.2	0.8	0	2
Health status	1.8	0.5	1	3
Stress level	2.5	0.8	1	4
Life satisfaction	3.2	0.6	2	4
Resilience	2.8	0.7	1	4
Optimism	3.5	0.5	2	4
Self-efficacy	3.8	0.4	2	4
Emotional stability	3.1	0.6	2	4
Prosocial behavior	3.4	0.5	2	4
Empathy	3.6	0.4	2	4
Agreeableness	3.3	0.5	2	4
Conscientiousness	3.7	0.4	2	4
Openness	3.9	0.3	2	4
Neuroticism	2.9	0.5	2	4
Extraversion	3.2	0.4	2	4
Intelligence	110.5	15.2	80	140
Memory	75.2	12.5	50	100
Attention	68.5	10.8	40	90
Processing speed	82.1	14.3	50	110
Verbal ability	95.4	18.7	60	130
Nonverbal ability	88.9	16.5	55	125
Overall IQ	92.3	17.4	55	130

As a below named inventor, I hereby declare that:

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: **SYSTEM AND ASSOCIATED METHODS FOR PROVIDING CLAIMANT SERVICES WITH PRIORITIZED DISPATCH**, the specification of which:

X is attached hereto

\_\_\_\_\_ was filed on \_\_\_\_\_

as Application Serial No. \_\_\_\_\_

and was amended on \_\_\_\_\_ (if applicable)

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulation, 1.56(a).

I hereby claim priority benefits under Title 35, United States Code, 119, of any United States application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the date of the application on which priority is claimed:

Prior U.S. (Provisional) Application:

Priority Claimed

60/234,096  
(Number)

09/21/2000  
(Date)

[ X ]    [   ]  
Yes       No

I hereby claim the benefit under Title 35, United States Code, 120, of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

\_\_\_\_\_  
(Appln Serial No.)  
(patented, pending, aban.)

\_\_\_\_\_  
(Filing Date)

\_\_\_\_\_  
(Status)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

#### English Language Declaration

**POWER OF ATTORNEY:** As a named inventor, I hereby appoint the following attorneys to prosecute this application and transact all business in the Patent and Trademark Office connected therewith: **Christopher F. Regan**, Reg. No. 34,906; **Herbert L. Allen**, Reg. No. 25,322; **Jeffrey S. Whittle**, Reg. No. 36,382; **David L. Sigalow**, Reg. No. 36,006; **Richard K. Warther**, Reg. No. 32,180; **Michael W. Taylor**, Reg. No. 43,182; **Paul J. Ditmyer**, Reg. No. 40,455; **Henry Estevez**, Reg. No. 37,823; **John F. Woodson, II**, Reg. No. 45,236; **Charles E. Wands**, Reg. No. 25,649; **Jacqueline E. Hartt**, Reg. No. 37,845; **Mark R. Malek**, Reg. No. P-46,894; **Richard Hinson**, Reg. No. P-47,652, and **Ashkan Najafi**, Reg. No. P-49,078; all of Allen, Dyer, Doppelt, Milbrath & Gilchrist, P.A., P.O. Box 3791, Orlando, FL 32802-3791.

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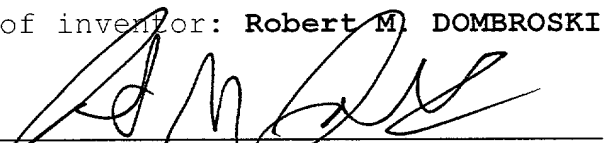
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